



WESTPOLE

a prodware⁺ company

Microsoft Services Catalog

Security and AI Solutions for
the Modern Enterprise



WESTPOLE | YOUR PARTNER OF CHOICE
a prodware⁺ company

Unlock Possibilities with 6 New Digital Transformation Services

WHY WESTPOLE?

At **WESTPOLE**, part of the Prodware Group, we partner with you to drive digital transformation. Our expertise in cloud, cybersecurity, managed services, and digital workplace solutions helps organizations master the complexities of modern business. Through innovative, impactful services, we enable resilience, efficiency, and sustainable growth → empowering your journey toward a secure and successful future.



MODERN SECURITY FOR MODERN BUSINESS:

Security today goes far beyond firewalls, it's about controlling access, protecting data across every device and application, and ensuring business resilience. At **WESTPOLE**, we're taking this mission even further. Our new service offerings expand our capabilities to help you accelerate innovation, enhance protection, and achieve sustainable growth. Each service is designed to tackle modern security challenges → from safeguarding hybrid work environments and optimizing cloud infrastructures to enabling intelligent operations and future-ready digital experiences.

Discover how our M365
Security and next-gen services
keep your business secure.



Explore Our New Catalogue



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Health Check 365

// Microsoft 365 enables collaboration — but without strong security, it can lead to major risks. //



MISCONFIGURED SECURITY SETTINGS

Default configurations often leave **vulnerabilities** in identity management, conditional access, or data loss prevention



UNCONTROLLED DATA SHARING

Employees use Teams, SharePoint, and OneDrive extensively, often without clear governance, leading to potential **data leaks**



SHADOW IT AND EXTERNAL ACCESS

External users are added to groups or sites without proper oversight, increasing exposure to **threats**



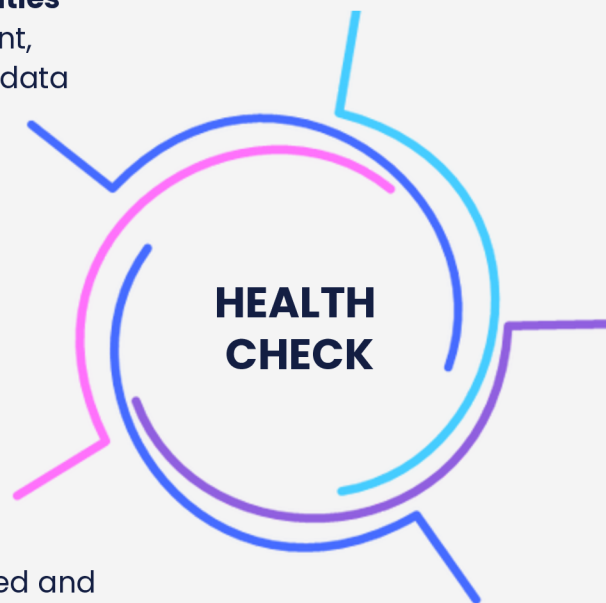
COMPLIANCE GAPS

Sensitive data is stored and shared without classification or protection, risking **non-compliance** with GDPR, ISO, or internal policies



LACK OF VISIBILITY

IT teams struggle to **monitor** who has access to what, and how data is being used or shared



OUR PROPOSAL

WESTPOLE's **Health Check 365** combines a powerful in-environment analysis tool with a focused workshop to deliver a **detailed risk report** and a clear, prioritized **action plan**. The result is secure, efficient, and **productive collaboration**, empowering teams to work freely **without compromising security**

Control and protect your digital workspace:



- Comprehensive **assessment** of your Microsoft 365 environment
- Focus on **security, compliance, and collaboration**
- Identifies:
 - Who has access to what
 - How data is shared
 - Vulnerabilities across Teams, SharePoint, OneDrive, and more

Analyze, detect and recommend:



- Provides clear, actionable **insights** and expert recommendations
- Helps **protect sensitive data** and strengthen security posture
- Supports regulatory compliance
- Empowers IT teams with visibility and management tools
- Enables secure, efficient, and productive **collaboration**



Manage & Protect 365

“ Management and protection of Microsoft 365 tenants reduces risks, controls costs, minimizes IT distractions, and bridges expertise gaps — so your organization can focus on driving the business forward. ”

SECURITY RISKS ARE REAL AND GROWING



- No proper configuration = M365 tenants exposed to **phishing**, **ransomware**, & **data leaks**
- Lack of MFA, conditional access, or DLP policies = **vulnerable** business
- Compliance failures can lead to fines, legal exposure, and reputational damage

UNPREDICTABLE COSTS & HIDDEN DOWNTIME



- Emergency fixes, data recovery, & compliance audits = expensive & disruptive
- Downtime from misconfigurations/attacks can **paralyze operations**
- Lack of SLAs = no guarantees on response times or resolution

IT DISTRACTION HURTS YOUR BUSINESS



- Internal teams are often overwhelmed/underqualified to manage M365 securely
- Valuable **time is lost** on troubleshooting, updates, & user support
- Strategic **projects** are **delayed** because resources are tied up in operational IT

NO BACKUP MEANS NO RECOVERY



- Deleted emails, files, or Teams messages may be irretrievable after retention limits or after an infrastructure incident
- Accidental deletions or insider threats can **wipe out critical business data**
- Without backup, business continuity is at serious risk

LACK OF EXPERTISE (COSTLY MISTAKES)



- Mismanaged licenses lead to **overspending** or **underutilization**
- Poor governance results in data sprawl, shadow IT, & security gaps.
- Missed feature updates & roadmap changes mean falling behind competitors



THE POWER BEHIND MANAGE & PROTECT 365

Protects your tenants:



- Strengthens **security**, **governance**, and **compliance** across Microsoft 365 tenants
- Ensures **consistent oversight** and **operational resilience**

Keeps environment secure:



- Provides **strategic insights** to align Microsoft solutions with your goals
- Ensures **continuous monitoring** for optimal performance and resilience

OUR PROPOSAL

Securing, governing, and supporting your **Microsoft 365** environment

Security & threat protection

Identity & Access Management, Threat Detection & Response, Communication tools, Endpoint Management control

Data protection & compliance

Providing information on protection and regulatory compliance

Back up & business continuity

Implementing back-up strategy including recovering and restoring data

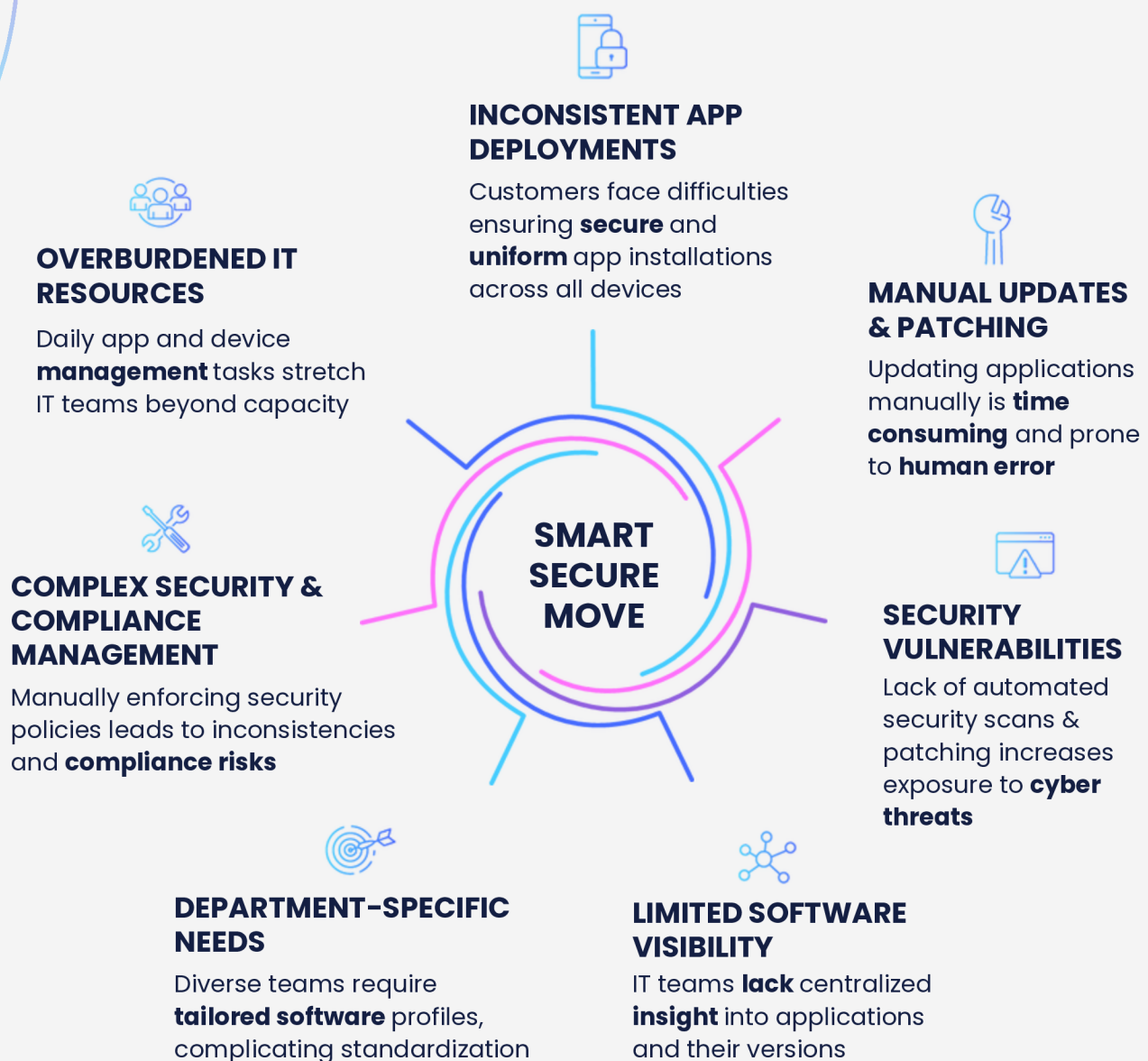
User awareness (Optional)

Setting up training and phishing campaigns



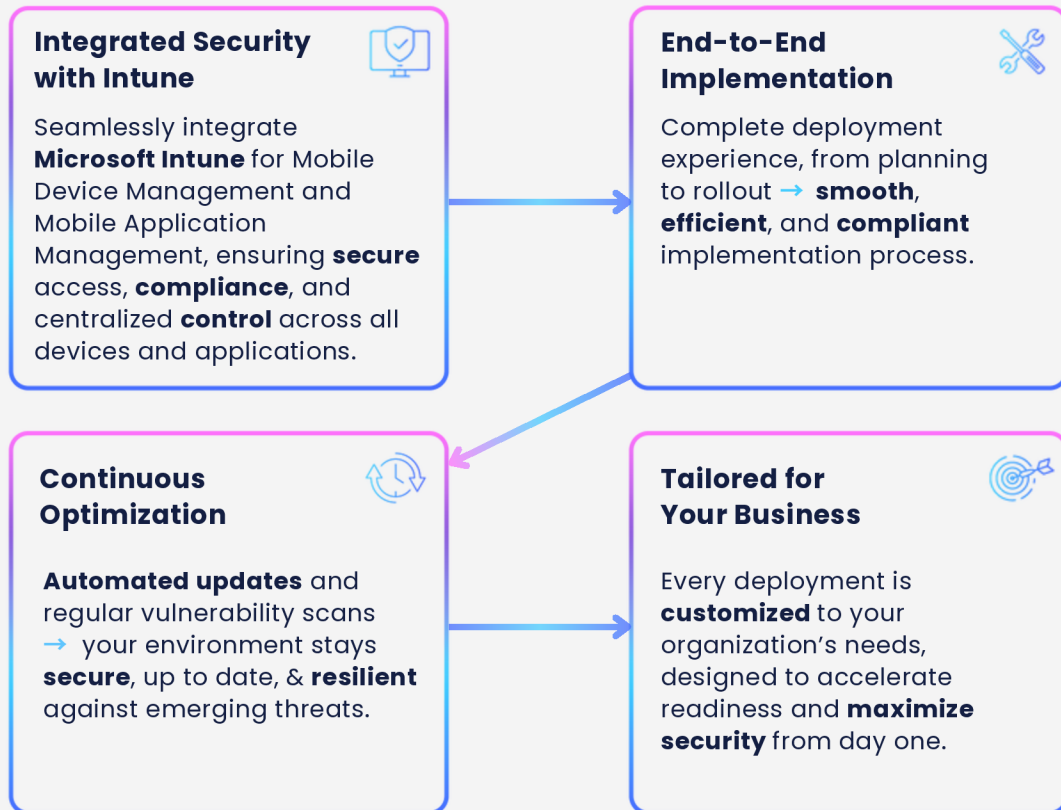
SmartSecure Move

“ Modern application and device management — including BYOD — introduces new layers of complexity and increases vulnerability risks that demand smarter security strategies. ”



OUR PROPOSAL

SmartSecure Move offers seamless deployment of Intune MDM & MAM



CyberAware Essentials

“ Since human error causes 90% of security incidents, educating employees with cyber awareness is necessary. Knowledge transforms your people into your first line of defense. ”



OUR PROPOSAL

Building a Culture of **Cyber Awareness** to Reduce Human Errors



BUILD A CULTURE OF SECURITY



- **Phishing Simulations**
- **Engaging Cybersecurity Training**

Create awareness and habits that stick through interactive learning experiences

CONTINUOUS STRATEGY OPTIMIZATION



- **Regular IT & HR Support**
- **Monitoring & Analysis**

We don't stop at implementation, we evolve your strategy with ongoing insights

TARGETED & PERSONALIZED LEARNING



- **User-specific Campaigns**
- **Adaptive Training Paths**

Tailored content ensures relevance and maximizes impact across all user profiles

MEASURABLE PROGRESS & RISK REDUCTION



- **Progress Tracking**
- **Resilience Building**

Track improvements and reduce risk with data-driven insights and reporting



Clear View of User
Risk Levels



Engaging,
Evolving Content



Expert Support
from WP & PW



Modern, User-
Friendly Platform

THE ASSETS WE SUPPORT

Care & Support

“ Limited IT experience, lack of coverage, and inadequate tools lead to slow issue resolution, inconsistent support, and reduced productivity. ”



LIMITED IT EXPERTISE

One or few people may be responsible for everything: from troubleshooting printers to managing cybersecurity

- **Slow** issue resolution
- **Inconsistent** support quality
- **Burnout** for internal IT staff



LACK OF COVERAGE & AVAILABILITY

Support is usually limited to business hours, with no backup during absences or peak demand

- **Delays** in resolving urgent issues
- **Frustration** among employees
- **Reduced productivity**



INADEQUATE TOOLS & PROCESSES

Lack proper ticketing systems, remote support tools, or monitoring platforms

- **Poor visibility** into recurring issues
- **No prioritization** of support requests
- **Inefficient** workflows



EMPLOYEE FRUSTRATION & PRODUCTIVITY LOSS

- Slow or inconsistent support leads to frustrated staff who **waste time** trying to fix issues themselves
- This impacts morale and **reduces** overall **efficiency**



HIDDEN COSTS & DOWNTIME

- Internal teams often lack the tools to monitor systems and security proactively, leading to **frequent downtime**
- Every minute of disruption can cost thousands in **lost productivity** and **revenue**



OUR PROPOSAL

Our **Care & Support** offering provides fast, reliable assistance, specialized expertise, and robust continuity and backup — ensuring your environment remains secure 24/7

CORE SERVICES

Fast & Reliable Support

- Dedicated helpdesk
- Clearly defined SLAs
- Covers everything from hardware fixes (e.g. printer repairs) to cyber threat response

SPECIALIZED EXPERTISE

Domain-Specific Roles

- Each request handled by experts
- Efficient solutions that reduce downtime
- Keeps teams focused on what matters most

CONTINUITY & BACKUP

24/7 Secure Environment

- Support tailored to your schedule: 24/7 or business hours
- Backup systems ensure uninterrupted service

CUSTOM FIT

Tailored Support Plan

- Adapted to your organization's needs
- Ensures alignment with internal workflows and priorities



AI Context Hub

“ **AI Context Hub** is an industry-leading, customizable multi-agent engine that connects and analyzes data from both internal and external sources, adapting to your business needs and automating processes. While **Copilot** offers a solid foundation for AI assistance, AI Context Hub takes it a step further, delivering deeper integration and intelligence. ”



TEAMS ARE OVERWHELMED BY FRAGMENTED DATA

Valuable information is scattered across emails, chats, documents, and systems—making it hard to **find, connect, and act** on **insights**



AI TOOLS ARE UNDERPERFORMING DUE TO LACK OF CONTEXT

Without access to the right business data, AI assistants like **Copilot** deliver **generic** or **incomplete** answers, reducing trust and adoption



DECISION-MAKING IS TOO SLOW FOR TODAY'S MARKETPLACE

In a fast-changing environment, delays in accessing and interpreting data can **cost opportunities** and **slow** down **innovation**



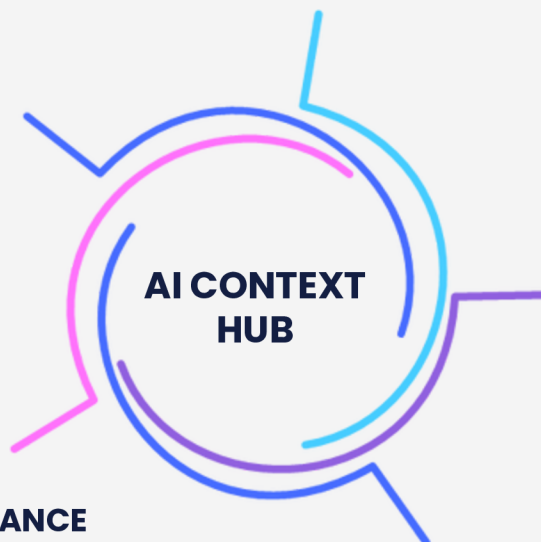
SECURITY AND GOVERNANCE CONCERNS BLOCK PROGRESS

You need to empower AI without compromising **data protection, compliance, or visibility** into how information is used



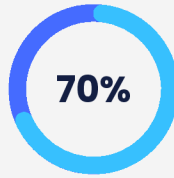
EMPLOYEES SPEND TOO MUCH TIME SEARCHING, NOT ACTING

Instead of focusing on strategic tasks, your teams **waste time** navigating systems and manually compiling information

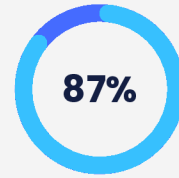




More likely leaders see AI **adding value**, not replacing jobs



Of employees want to delegate part of the **workload** to AI



Of companies consider AI would **improve** their competitiveness

OUR PROPOSAL

AI Context Hub is designed to aggregate and contextualize data, creating a solid foundation for smarter decision-making, deeper insights, and truly connected collaboration

WHAT IS AI CONTEXT HUB?

A Fully Flexible Generative AI App



- Multi-agent engine that goes beyond simple assistance
- Understands complex data
- Automates processes end-to-end
- Adapts to any business or industry

SEAMLESS INTEGRATION

Designed for Adaptability



- Connects with internal and external data sources
- Integrates with various business applications
- Enhances workflows with intelligence and efficiency

TAILORED DEPLOYMENT

Tailored Deployment



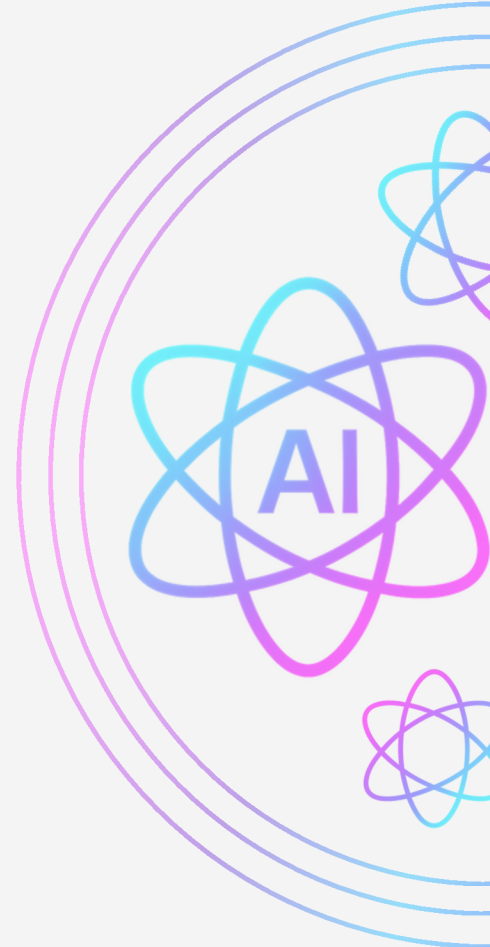
- We align with your business needs
- Analyze your data sources
- Deploy a customized version of AI Context Hub
- Tailored to your specific objectives

SECURE & SCALABLE HOSTING

Secure & Scalable Hosting



- Hosted on a secure, high-performing cloud platform
- Delivers advanced AI capabilities
- Ensures strong data protection



ARE YOU READY TO FUTURE-
PROOF YOUR BUSINESS?

Partner ↙ With Us

8:35



Health Check 365
Manage & Protect 365
SmartSecure Move
CyberAware Essentials
Care & Support
AI Context Hub



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